

Introduction

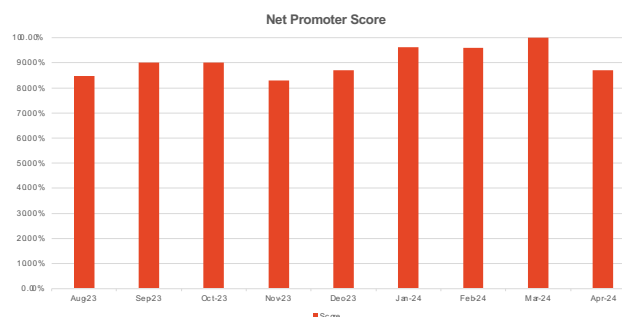
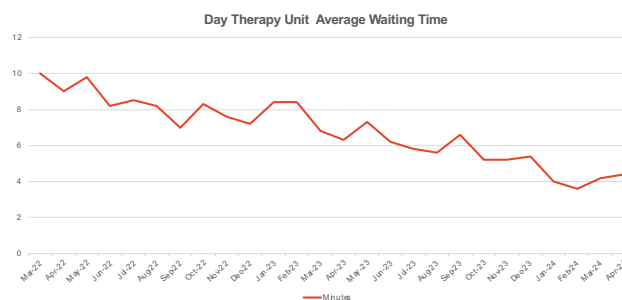
Chris O'Brien Lifehouse Day Therapy Unit is a busy Chemotherapy suite. The main objective of the unit is to deliver safe and efficient patient-centered cancer care for better outcome and experience. The help of advanced Electronic Medical Record technology enables the Day Therapy Unit to predict and plan any deviations for our patients' receiving care.

Aim

1. To identify critical tasks and the resources needed to sign off the treatment plan.
2. To be able to integrate cancer care for the best interest of the patients.
3. To deliver holistic care for our cancer treatment naive patients.

Results

1. The net Promoter Score for the Day Therapy unit is high.
2. Decreased pre-treatment waiting period.
3. Prevented patients from attending unnecessary clinic visit.
4. Patients and carers come prepared for their treatment day.



Materials and Methods

The Day Therapy Unit delivers a high volume of cancer treatments across all tumor streams. The electronic software program currently used in the Day Therapy Unit is known as Meditech software. It consists of two components, a scheduling grid and lists of corresponding patients' treatment regimes.

Conclusions

1. Nurse to patient workload ratio is identified.
2. Promotes patient empowerment and autonomy.
3. Predict acuity of the unit.
4. Minimised surprise work related stress.
5. Patients individual needs are identified.

Acknowledgement
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